



ALL ABOARD: PERSPECTIVES ON CHESED FROM ACHIEZER'S ONE-OF-A-KIND BOARD OF DIRECTORS

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PRESIDENT Rabbi Boruch Ber Bender CHAIRMAN OF THE BOARD

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Message from our Founder: *Boruch Ber Bender*

Just the other night, I was at a wedding here in town when a fellow – just a regular community member, not connected to Achiezer in any particular way – approached me with a question.

"How do we get other communities to have what we have?" he asked. "I mean, we have Achiezer. No matter what happens, we always have a place to turn. My great aunt lives out-of-town – she's getting older, she needs help – and they have no idea what to do with her. So how can we get everyone to have what we have here?"

The comment got me thinking – not just about what he'd said, but about how he'd said it. "...what we have..." There was such a simple and sweet sense of pride, of belonging. A beautiful feeling, made even more poignant because it encapsulated a sentiment that is shared throughout our community.

We do have what to be proud of. All of us. By simply creating a forum for unified Chesed, we've created something that is truly unique and special. Throughout our wide-ranging community, Achiezer has become our organization. The volunteers, the staff, the board members – they're more diverse than ever. But every one of them feels and knows that Achiezer is their own.

That singular sense of unity has enabled us to build programs that are equally unique – programs that fill a void, that could not be accomplished any other way. It has enabled us to fill the gaps left unfilled by any other individual or organization, while working along with them all.

Indeed, it's something to be proud of; something to be happy about. Something we all share.

Boruch Ber Bender

Founder.

Achiezer Community Resource Center



Message from our Chairman: Shulie Wollman

About an hour before Shabbos, I happened to be speaking to Rabbi Boruch Ber Bender.

"How'd the week go?" I asked.

"Baruch Hashem," he said, "it's almost Shabbos."

After Kabbalas Shabbos that night, he says to me, "Remember I said, 'Baruch Hashem it's almost Shabbos?' Well, in that one hour, Achiezer received a flurry of calls about planes that were delayed. A bunch of people ended up getting stuck here for Shabbos. We were finding them places to stay right up to candle lighting time."

That is Achiezer. Achiezer is the place; you need help, they're there. There's not anything that the Achiezer team can't accomplish – whether someone is sick, someone is in trouble, or someone has a crisis requiring professional guidance.

Anything and everything is dealt with at Achiezer, and the community – and the world – owes Achiezer its Hakaras Hatov.

It's a jewel of an organization.

Shulie Wollman Chairman, Achiezer Community Resource Center

"Achiezer is the place; you need help, they're there.

It's a jewel of an organization."

— Shulie Wollman

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REACHING OUT





COLLABORATIONS



"The question was not if we were facing a tragedy of epic proportions; it was where, when, and how" – Rabbi Boruch Ber Bender

> "...an amazing Kiddush Hashem, when all the world was watching" – Assemblyman Phil Goldfeder

UNITY & Gratitude

SOME MOMENTS JUST MAKE YOU PROUD TO LIVE HERE.

Our community outdid itself at the Unity and Gratitude event. Over 2,000 people returned to (former relief center) Yeshiva Sh'or Yoshuv to express our overwhelming Hakaras Hatov, one year post-Sandy. Over 60 local Rabbanim, representing every stripe of Orthodoxy, graced the dais together.

Those moments together encapsulated how Sandy has changed us: how it generated the most mind-boggling outpouring of Chesed and how it brought our community together as nobody would have thought possible. It was a time to remember, to reflect and to recognize the incredibly miraculous underpinnings of that terrifying night.

Prior to the event, Sefer Tehillim was recited by approximately 20 local Yeshivos and schools, culminating in this grand Siyum celebration. Public Tehillim at





"Thirteen organizations joined together for one cause – Chesed" – Rabbi Boruch Ber Bender

IF ACHIEZER IS ABOUT INDIVIDUALS COMING TOGETHER TO MAKE A DIFFERENCE, THE CHESED EXPO WAS A PRIME ILLUSTRATION.

Faige Fried, a dynamic alumnus of TAG, recognized the untapped potential of our singles population and teamed up with Achiezer to maximize that talent. The result was the Chesed Expo, an event for post-high school/seminary girls, showcasing Chesed opportunities within our community.

Thirteen community organizations presented a wide variety of volunteer opportunities before an audience of over fifty post-high school/seminary girls.







Sh'or Yoshuv was led by several local Rabbonim, each representing either an affected community and/or a Shul that served as a relief center.

Rabbi Boruch Ber Bender and Assemblyman Phil Goldfeder delivered brief messages of inspiration, and Rabbi Fischel Schachter, keynote speaker, touched the hearts of adults and children alike with his potent thoughts of Chizuk. Ten-year-old Gavriel Weberman spoke on behalf of the community's children, who were so deeply affected in their own way.

Eitan Katz and Baruch Levine brought out the poignancy of the moment with their special musical presentation, after which the crowd erupted in exuberant dancing. The rotating circles expressed the sentiment of the day louder than words: *Post-Sandy*, there is no 'me', and no 'you'; no 'my type', and no 'your type'. There is just us, together, thanking Hashem in gratitude and joy.

Sandy knocked the wind out of thousands of people... but the character of our community is enough to blow anyone out of the water. A

Post High School Girls. NOW'S YOUR TIME

It's a unique time in your life. It of development that can never be recaptured. It's through volunteering, learning, or reaching of this is your chance to truly make an impact.

When: Sunday December 22, 2013 Time: 7-9 PM

Location: Achiezer - 334 Central Ave, Lawrence NY Organization Presentations | Volunteer Sign-up

Refreshments Sponsored by SEASONS Grab a friend and join us for an enjoyable and informative ever is we explore the various opportunities for Chesed and self-fulfi available exclusively to post high school/seminary girts.

ATTEN MULANO MADA ADD ST ------ Station TONA JOHEL

Over the course of the evening, a representative of each organization spoke for two to five minutes, outlining the purpose of the organization as well as the volunteer opportunities available. Two educational programs for post-high school/seminary girls offered synopses of their programs, while two additional organizations outlined their premarital seminars. Faige Fried presented The Network, an online networking forum exclusively for local single girls.

After the presentations ended, the attendees had a chance to sign up for volunteer opportunities; sample sushi,

cake, and fruit; and socialize with the representatives and one another.

The feedback from both the organizations and the girls was overwhelmingly positive. The organizations were delighted to be exposed to a slew of new volunteers. while the attendees were glad to receive the opportunity to reach out to others who really need them.

Copies of the event handout, including synopses and contact information for all of the Chesed Expo presenters, can be obtained by emailing enovak@achiezer.org. A



Dept. Updates



Over the course of two or three frenetic months, over 260 families were enrolled in the new system, thanks to Insurance Department

Coordinator Sruly Miller and his devoted assistants, Ari Silverstein and Yonina Wisnicki. (To put this number in perspective, comparable enrollers at other agencies have barely hit half of that amount.)

"Sruly and his team really rose to the occasion," Rabbi Bender asserts. "They were here working nights, weekends – virtually any free hour they had. I don't know if Sruly's taken a lunch break for weeks."

According to Sruly Miller, "The insurance department has never been busier. Even after the January 15th deadline, we still had a number of people on a waiting list that we were not able to service – something that's never happened to us before. We are working on bringing in more manpower to handle the sheer volume, but in the meantime, we're focusing on servicing as many people as we possibly can." A







Medical RECOMMENDATIONS

The Medical Recommendations Department, Achiezer's first (and still largest!) department is always growing.

Currently, the department fields numerous requests on a daily basis, totaling thousands of recommendations each year.

Aside from community members (who constitute the bulk of the callers), people from across the country and even abroad regularly reach out to Achiezer.

They call because they know that Achiezer's medical recommendations are a cut above anything they'll find anywhere else.

Continued on page 9







REBUILDING our FAMILIES WITH DIGNITY Financial Management Program

The Financial Management Program, under the leadership of Aliza Wartelsky, has grown into a remarkable program that promises to change the face of our community's finances in a big way. As Aliza describes it, "Different

families are at different economic walks of life; but this program caters to all of them."

- For the young woman who is not yet supporting a family, Achiezer has created a brief but comprehensive course that enables young adults to proactively take control of their finances.
- For the family that is making ends meet but would just like to have a better handle on their finances or learn to save for the future, Achiezer's volunteer consultants can help with budgeting, savings plans, and long-term saving goals.

- For the family that needs a new source of income, Achiezer has developed a comprehensive career assistance program, including revamping the applicant's resume and interview skills, as well as a revolutionary new online job board designed to match local candidates with ideal jobs.
- For the family that is struggling, Achiezer's consultants can help identify and access government and communal programs such as public health insurance, WIC and food stamps and local Tzedakah organizations.
- For the family that is already in debt, Achiezer works with debt and foreclosure experts to minimize debt and the damage it causes to the family's everyday life.

Dozens of families have already benefited from the program, with many more to come. "We want everyone to be comfortable using this program," Aliza explains. "Our financial consultants are trained to think out of the box, and use every resource at our disposal for the family's benefit. Whether there is a financial problem, or whether a family is doing fine but just wants to be proactive about their finances, this is a program that everyone can use." A

JOB BOARD Ready for Launch

As Achiezer's Financial Management program grows, Achiezer is completing final preparations for the next stage: Job Placement, via a targeted, customized, Achiezer job board.

Continued on page 9



Dept. Updates

Disaster Preparedness CONNITTEE

With much of the hype

surrounding Hurricane Sandy finally subsiding, our community needed to come up with a strong and robust disaster preparedness

plan. (Some of the city's main emergency centers are still not adequately prepared.)

Patently aware of the lack of progress, community member Adam Mayer launched a major disaster initiative under the auspices of Achiezer. Working with Hatzolah, Shomrim, JASA, and other local organizations, the initiative will establish emergency procedures that protect the elderly and homebound, as well as the general community. A

Pictured clockwise from head of table:

Aron Zelig Rosenberg Rabbi Elozer Kanner Yaakov Morgenstern Adam Mayer (Not shown: Izzy Wasser) Yaakov Gade Dovid Lasky (obscured) Avi Fertig David Lobl

Pesach Osina Isaac Richter Shalom Jaroslawicz Moti Hellman Rabbi Boruch Ber Bender Hillel Edelman (obscured) Mark Gross Uri Schlachter



A STATE-OF-THE-ART T1 PHONE SYSTEM has just been installed at the Achiezer office. Comparable to the systems utilized by Police and other emergency services, the underground generator powered

system is protected against power failures and natural disasters. This latest upgrade, along with our recently sponsored new generator, will further protect our community during C'V a time of emergency or disaster (may it never be needed).



program designed for SI Yom Tov emergencies th life-and-death related. *A* needs of a Niftar, as well

מערי

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UNDER <u>the</u> LEADERSHIP_{of...}

The mark of a Torah organization is its Torah leadership.

While Achiezer is privileged to function under the auspices of its Moreh Derech, Rabbi Yaakov Bender, shlita, it is also fortunate to enjoy a close relationship with HaRav Dovid Feinstein, shlita, the Posek HaDor who answers serious shailos related to Achiezer's emergency and life-and-death programs.

Rabbi Bender and Shalom Jaroslawicz consulted extensively with HaRav Dovid Feinstein, shlita, before setting up the Shabbos Goy program, a program designed for Shabbos/ Yom Tov emergencies that are not life-and-death related. All of the needs of a Niftar, as well as necessary driving to and from the hospital, can now be handled by a local non-Jew who has been briefed regarding all of these circumstances. A



Medical **RECOMMENDATIONS**

Continued from page 6

In addition to considering obvious points such as area of expertise and level of experience, each recommendation takes into account critical 'side-points' such as doctor availability and insurance coverage. The result is a wholesome, custom-tailored recommendation that the patient can really benefit from — something unique in the world of medical recommendations.

More impressive than Achiezer's track record is the community's unbelievable commitment to being there for each other in times of medical need. Some typical recent examples include the physician who called to offer her services to needy patients one Sunday each month, gratis; and the physician who responded to Achiezer's request for a referral suggestion by stating, "Send the patient to my office; I'll take care of her myself, today. Don't worry about payment."

Indeed, Achiezer's medical recommendations department is truly unparalleled.

Thanks to our community's unparalleled commitment to Chesed for each other. A



Harnessing the power of the community to serve the community, the job board is poised to become one of Achiezer's most successful projects.

ACHIEZER

Created by local people only, for local people only, the board will afford job-seekers all of the advantages of networking without sacrificing dignity or privacy.

The job board will be accessible exclusively to community members, utilizing dedicated user names and passwords via Achiezer's website.

To apply for a posted job, users will be required to submit a request to the Achiezer office, which will vet all potential applicants and ensure that the board is of benefit to employers as well as employees.

Harnessing the power of the community to serve the community, the job board is poised to become one of Achiezer's most successful projects. A

Doing it **RIGHT..**

MRS. ESTHER MALEK AND MRS. RAIZY HACKEL, a mother-and-daughter team of Achiezer volunteers at South Nassau Communities Hospital,

have pledged to sponsor brand new granite counter tops in the SNCH Respite Room – the crowning touch to a Chesed performed so beautifully every week. A

MINYAN Volunteers

THE SHIVA MINYAN PROGRAM has

successfully gathered Minyanim for local Shiva homes by texting volunteers who work

or learn in the area. According to Development Coordinator Eli Weiss, the program can always use expansion and additional volunteers are welcome. To sign up, please email eweiss@achiezer.org A

"In Quotes"

Achiezer's Board Members come from all walks of life and all corners of the community. The thing that unites them is their passion for Chesed — and for Achiezer.

" It's one thing to be impressed as a board member and "wowed" by all the accomplishments, it's another thing to be involved in the actual situation and watch Boruch Ber Bender and team in action. There is no giving up without approaching every angle, and then some..."

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- CARMI GRUENBAUM
- " I feel that with one phone call someone in need can get help. Sometimes that's all they can do; the second call may not be an option."
- " It's truly remarkable how many people are touched in so many different ways by this incredible organization." - RABBI ARON ROSENBERG

- ARONI PARNES
- " A Chesed organization needs to be dually cognizant of the method it employs and the efficacy of its work. The compassion radiating from Achiezer is self-evident. But equally as important are the results it achieves. Whether it be great personal turmoil or minor mundane needs, Achiezer identifies and then executes the objective while preserving the honor of those it assists."
- ADAM OKUN
- " Achiezer employs people who really care and that makes all the difference in the world. It's not just a job, it's a mission."
- RABBI YEHIEL M. KALISH

" As a member of the board of Achiezer, I am given the opportunity to help develop important community initiatives in a very hands on manner. I am fortunate to have this z'chus."

- YAKOV MIROCZNIK

- " Achiezer gives us all an opportunity to help others in a way that truly impacts their lives, making our lives that much richer."
- MICHAEL KRENGEL
- "What makes Achiezer such a unique organization is its broad ability to reach so many people to help them in so many different ways. It's almost like their mission statement is simply, "We are here to help".
- ALON GOLDBERGER
- " The concept of a "311" for Chesed has not been done anywhere else. Whatever is needed, Achiezer helps bring it all together and is there for you throughout the process."

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- MOTI HELLMAN
- " I really feel that it is a unique z'chus to be part of this special organization. It allows one to be involved in projects and initiatives that truly make a difference in people lives. As we help members of our communities we are able to see our accomplishments on a constant basis."
 MEIR KRENGEL



- "What makes Achiezer unique to the community is, that I would say just about every family in this community has reached out to them for some form of assistance or has referred someone to them for guidance and this is because of the vast responsibilities that they have undertaken."
- MOSHE BLOOM
- " It is very humbling to be a part of an organization that is there to help every part of our community, no matter what shul, school or neighborhood one is affiliated with."
 MOSHE SCHREIBER

"Achiezer has really grown to help people from every part of the neighborhood; every area, every demographic." - JOSH SZPILZINGER

" I could say lot about Achiezer, but I will focus on one thing: Eddie. Eddie is one of the doormen in the lobby of the building I work in. He's EXTREMELY large. He needed an operation, but couldn't get any place to do his CAT scan because of his size. I overheard the nasty comments, observed Eddie's crestfallen and hurt face and asked Achiezer to intervene. That day, Eddie got an immediate appointment with a top doctor at Cornell who is doing it all for him. The fact that

Achiezer listened and got him the best care, and quickly...

- RONALD LOWINGER

that's Achiezer."

- " It is a great comfort to our community to know that an organization like Achiezer is just a phone call away."
- MENACHEM POLLACK

" Achiezer defines us as a community, enveloping the entire Five Towns in the most fundamental of Jewish tenants - Chesed."

- BEN LOWINGER

" Achiezer is the only organization that I have been part of that does not let any outside distraction get in the way of their mission to deliver the help that is needed for anyone who calls or shows up at their door." " All departments of Achiezer do excellent work, but what stands out to me the most is the results that the insurance department is able to continuously produce."

- SHLOMO ZALMAN GUTFREUND

- " What I love about Achiezer is that gives back to the community and helps everyone...without reinventing the wheel."
- ALAN BOTWINICK
- " Achiezer is special because it is the real life manifestation of *areivus*. Having one phone call, one address, to attend to issues, both personal and communal is unique to Achiezer."
- MICHAEL FRAGIN
- My involvement with Achiezer stems from my admiration for the boundless energy of the Achiezer team led by its indefatigable leader BBB. 'No' is not in their lexicon."
 LLOYD KEILSON

" I am privileged to be associated with Achiezer, an organization that provides comfort to so many people in need in so many ways."
- JOEL YARMAK

-JAY GELMAN

"In Quotes"

"What makes Achiezer unique is that they don't have a single mandate, they don't specialize in one cause, they service all causes. They are a very broad organization. They help in so many different needs."

- ARON SOLOMON
- " It is exciting to be a part of such a dynamic organization which impacts so much on the lives of our community. In its short history, Achiezer has emerged as the most vital and energetic force serving the entire community."
- B. DAVID SCHREIBER
- " It has been amazing to watch Achiezer grow so quickly from a fledgling organization to a powerhouse of Chesed. Seeing its accomplishments and being able to assist has been a z'chus!"
- YOSEF HILLEL KANNER

Achiezer is unique

in that they do not
operate within the
standard framework
of an organization.

They approach Chesed

creatively, bringing
new programs and
innovative services to
our community that
bridges all of us, those
who can offer a hand
and those who can use

a hand."





Behavioral HEALTH

QUIETLY AND ALMOST IMPERCEPTIBLY, ACHIEZER'S BEHAVIORAL HEALTH DEPARTMENT HAS TAKEN A QUANTUM LEAP FORWARD.

L-R: Rabbi Boruch Ber Bender, Dr. Brucha Lowinger, Psy.D. and Sruly Miller, MHC



It happened slowly and discreetly; almost under the radar. One call came in; then another, and another, and another. Without any publicity or client referrals, Achiezer's behavioral health department has become our community's go-to source for all mental health issues.

ViewSonic

What changed?

Nothing very drastic. Since Dr. Brucha Lowinger, Psy.D. has joined the Achiezer team, Achiezer has been offering free, comprehensive mental health intake evaluations followed by clear recommendations – a service that hasn't changed for years. What has changed is the way that the community views this service.

The natural reaction of "Call Achiezer" that has become a knee-jerk response to our community's medical needs, has now become the standard in the world of mental health as well. Without ever discussing it, our community has come to recognize that the simplest, most direct way to deal with any mental health issue is to call Achiezer.

Why Achiezer? Because it's available, 24/7. Because it's free. Because the comfort level is unparalleled. Because it takes into account every detail of the individual's circumstances. Because it saves hours of time and heartache. Because it leaves the client with a clear route to recovery. And because nobody – including Achiezer staff members – will ever find out about it. A

Operations Center: BEACH 9TH STREET

IF CENTRAL AVENUE IS ACHIEZER'S COMMAND CENTER, BEACH 9TH STREET IS ITS OPERATIONS HEADQUARTERS. Following Achiezer's move to its current location on Central Avenue in Lawrence, its former location at Beach 9th Street in Far Rockaway has taken on a whole new identity. Now serving as Achiezer's 'offsite center', Beach 9th Street is home to Achiezer's Medical Equipment Depot, Meals 'n More kitchen, offsite insurance office, and more.

A typical day at Beach 9th Street includes visits from all sorts of people: women dropping off fresh-baked potato kugel for hospital patients; caretakers picking up vital pieces of equipment before or after pharmacy hours; TMM volunteers who have come to package meals in the kitchen; insurance applicants who need to complete their applications at a Queens County location. Summer, winter, spring and fall, Beach 9th Street is a hub of activity, whose ripples spread throughout the community.

The Beach 9th Street Office has been dedicated in memory of Yitzchak Isaac ben Meshulam Zalman A'H. A



Young Volunteers



Tepfer Family *Introduces* **Aaron's Way**

Some people are broken by tragedy; others use it to build.

IN THE AFTERMATH OF THE TRAGIC PASSING OF TEN-YEAR-OLD AARON TEPFER, Z"L, the Tepfer family has

launched a new organization called Aaron's Way. The organization promotes, highlights and creates opportunities for youth to perform Chesed – for one another, and for others throughout the community.

While not an actual division of Achiezer, Aaron's Way will collaborate closely with Achiezer, pooling resources to reach and help the greatest number of individuals.

Dozens of school-aged children have already volunteered for the program, with many more to follow: those that knew and loved Aaron Tepfer, and those who have never met him, but were inspired by his example.

Aaron loved to do Chesed, and impacted the lives of hundreds of people in his own special way. Thanks to Aaron's Way, our young volunteers will be able to do the same. To learn more about Aaron's Way and it's programs, please visit www.AaronsWay.org. A



Achiezer extends a special tribute to the NCPD and NYPD who extended every possible courtesy in honor of Aaron Tepfer Z"L. Their heroism and selflessness showed just how much they cared and our community is truly grateful.







SHOVELS FULL of CHESED

While the Polar Vortex made for a very difficult winter, Aaron's Way/ Achiezer volunteers were received very warmly in many grateful homes. While schools were closed and most people hibernated indoors, junior high-school aged volunteers happily trekked through the snow to shovel the walks of elderly and infirm community members. The feedback was overwhelmingly positive all around, both from the grateful recipients as well as the gleeful volunteers. A



Yeshiva University Students Restock Respite Room

ACHIEZER FREQUENTLY FIELDS REQUESTS FROM HIGH SCHOOL GROUPS, seeking a wholesome and helpful volunteer opportunity. This group from Samuel H. Wang Yeshiva University High School for Girls restocked the Achiezer Respite Rooms in South Nassau Communities Hospital and Mercy Medical Center just before Chanukah, leaving fresh food, staple items, and donuts as an extra Chanukah treat. A

> As Achiezer grows, we continue to field a staggering amount of phone calls; medical recommendations, hospital meals and emergencies, equipment

> > 12.23.13

requests, insurance issues and more. But behind each of those calls stands a very real personality.

Just One

The Elbaum family represents just one story in the life of Achiezer. Gathered at the hospital bedside of their patriarch, the Elbaums were glad to receive a visit from their Rov, Rabbi Joshua Levy of Philadelphia. Over the course of the ensuing conversation, Rabbi Levy brought up the possibility of a Jewish burial for the senior Mr. Elbaum. The family was a bit taken aback, but intrigued; as religiously-unaffiliated people, they had never been exposed to such a concept. Rabbi Levy, along with dedicated physician Dr. Jason Ostreicher, put the Elbaums in touch with Achiezer, ensuring them that Achiezer could help.

So developed a weeklong dialogue between Achiezer and the Elbaum family. Gently, respectfully, and sympathetically, Achiezer helped the Elbaums explore the Torah concepts of Kavod HaMeis, Kevurah, and Aveilus. The Elbaums were completely taken with the beauty and compassion inherent in everything they heard; they knew that this was what they wanted for their father, down to the last detail. And when the time came, Achiezer along with the White Shul Chevra Kadisha did, indeed, take care of this Meis Mitzvah – down to the last detail. A

Dear Rabbi Bender, A note of appreciation tgratitude for EVERYTHING you did to help us through a painful time, 4 for how you did everything you did. You brought comfort t calm at a time of distress t deep sadness. I felt a gentle strength in your encouragement. May all the people involved in Achiezer May all the people involved in Achiezer word, every breath. B'shalm, Elbaum



OCCONTRACTOR OF A CONTRACT OF

Reaching Out

Rabbi Boruch Ber Bender PRESENTS at AGUDAH CONVENTION AGUDAH CONVENTION

Rabbi Boruch Ber Bender was featured on a panel at the Agudah Convention entitled, "A Clash of Cultures: The Observant Patient in the Modern Hospital." As a partner of the Hospital Liaisons Group, Rabbi Bender explained the vital function of Frum hospital liaisons, who leverage their knowledge of medicine and hospital protocol to benefit patients in dozens of ways, some of them literally lifesaving. According to Rabbi Bender, "These liaisons perform a vital service for Klal Yisrael, guiding patients through a complicated and often confusing system and preventing each person from having to 'reinvent the wheel' for his own personal situation." A



Pictured above:

Students at The New Seminary (Rebbetzin Bulka) benefitted from a lecture on Chesed given by Achiezer founder Rabbi Boruch Ber Bender.



AGUDATH ISRAEL

Yeshiva University PANEL DISCUSSION

YESHIVA UNIVERSITY invited Rabbi Boruch Ber Bender to serve as a panelist at its yearly panel for graduating students. As the representatives discussed the pros and cons of various career paths, Rabbi Bender described the challenges and rewards of a career in public service. A





oth Rabbi Boruch Ber Bender and Achiezer Hospital Support Services Coordinator Shalom Jaroslawicz were

chosen as featured speakers at South Nassau Communities Hospital's yearly pastoral care volunteer dinner. Their description of our community's unparalleled caring left a powerful impression on an audience comprised of hospital employees and volunteers of all faiths. A

Achiezer featured on the NACHUM SEGAL SHOW One year post-Sandy



Above: Assemblyman Phil Goldfeder on the Nachum Segal show Inset: Jack Wolman z'l

ONE YEAR POST-SANDY, Achiezer was featured on the Nachum Segal Show. Through reminiscence and discussion, Achiezer's role in the community – past and present – was showcased, inspired listeners across the Metropolitan area. The broadcast was sponsored L'Iluy Nishmas Jack Wolman Z'L, father of Achiezer's Chairman of the Board, Shulie Wollman. A





Achiezer to Host **TASK FORCE** meeting

Achiezer will host a meeting of the Task Force on Children and Families at Risk, focusing on solutions to crises facing our communities.

The Task Force is a forum that unites representatives of approximately forty organizations involved in mental health and crisis management, including Achiezer, Agudath Israel of America, Chai Lifeline, HASC, Hatzalah, National Council of Young Israel, Ohel, Orthodox Union, Shalom Task Force, Shomrim and Torah Umesorah, amongst numerous others. Achiezer is honored to have been selected to host this gathering. A



Shlomo Zakheim A"H

Achiezer extends its heartfelt condolences to Task Force co-chair Dr. Faye Zakheim, on the loss of her husband Shlomo Zakheim A"H.

Shlomo was a legendary Ba'al Chesed who gave of himself unstintingly. May the help and healing engendered by the Task Force be a source of continuous merit for his Neshama.

Mrs. Miriam Lubling A"H

The entire staff and Achiezer Board of Directors were deeply saddened at the recent passing of the legendary unforgettable and unstoppable force in the world of Chesed, Mrs. Miriam Lubling. We were privileged to know Mrs. Lubling on a personal level and the inspiration that she has left upon all of us and literally upon all in the Jewish world is something we will never forget. In the merit of the thousands of individuals and families she helped during her lifetime, may these incredible memories be a true source of comfort to all of her family and all of Klal Yisroel. A

Collaborations

The best way for any community to collaborate with public officials is by presenting one united front. Through Achiezer, our community does exactly that.

Working Together... GOVT.OFFICIALS



COUNCILMAN DONOVAN RICHARDS, a close friend of Achiezer of several years' standing, visited the Achiezer office in person for the first time. As newly-elected Councilman of Far Rockaway's District 31,

Mr. Richards will now be able to do even more to help our community navigate government and city programs. A

ACHIEZER HOSTED a luncheon in honor of Mr. Jerome Hauer, NYS Commissioner of Homeland Security and Emergency Services, who was very instrumental in helping our community in the weeks following Hurricane Sandy. Mr. Hauer pledged to continue working hand in hand with Achiezer, and has since introduced Achiezer to key officials in the Nassau and Queens offices of security management. A

Working Together... FAMILIES <u>in</u> CRISIS

Assistant District Attorney Lois Raffe spent a full two hours touring the Achiezer office and meeting our staff. Ms. Raffe has collaborated effectively with our office in the past and her current visit only strengthened her commitment to work with Achiezer in handling family crises. A

Working Together...SAFETY



MR. BARRERE initiated meetings with key figures in our community at the commencement of his new role as Assistant Chief, of the NYPD's Patrol Borough Queens South, servicing the Far Rockaway and Bayswater areas. Mr. Barrere lost no time in implementing the ideas suggested, including the dispatch of extra security patrols during dismissal time at our community schools.

Achiezer also hosted a successful Meet and Greet with Mr. William P. Wynne, new Commanding Officer of NYC's 101st Precinct which encompasses a significant number of *frum* families. A

Jerome Hauer, NYS Commissioner of Homeland Security & Emergency Services





Rabbi Shay Shachter, Rabbi Eytan Feiner

and Rabbi Boruch

Ber Bender

The White Shul... PARTNERS *in* CHESED

ACHIEZER WAS HONORED with the Community Service Award at the White Shul's recent dinner – an honor that could be fittingly bestowed



upon the Shul itself. Under the leadership of Rabbi Eytan Feiner, shlita, members of the White Shul work with Achiezer on many community service projects, always with enthusiasm and heart. A

L-R: Eli Weiss, Rabbi Boruch Ber Bender, Rabbi Eytan Feiner, Chaim Liebtag. Tuvia Silverstein



Working with... AGUDATH ISRAEL of AMERICA

ACHIEZER enjoys an ongoing collaboration with Agudath Israel of America. Utilizing political connections forged over time, the two organizations work hand in hand to bring our community's needs to the attention of our elected officials. During a recent Agudah mission to Albany, Achiezer representatives were able to meet with Senators Dean Skelos and Martin J. Golden within minutes, yielding valuable results for our insurance programs. A

L-R: Moti Hellman, Yoily Edelstein, Pesach Osina, Senate Majority Leader Dean Skelos, Michael Fragin, Rabbi Yehiel M. Kalish, Rabbi Boruch Ber Bender

Achiezer Services

- **Crisis Intervention**
- \mathcal{Q} Medical Support
- -V Hospital Support
- Behavioral Health Insurance
- Eldercare

\$ Financial Management

- **O** Technical
- 📅 Seasonal Programming



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Visit our website **www.Achiezer.org** to view up to date information on programs, services or to make a donation, enabling us to continue our mission of being there for our community 24 hours a day, 7 days a week.

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AN ACHIEZER EXPERIENCE